


Introduction

Port of Leith Housing Association provides a range of advice services for our tenants that offers help with:

- 
- money and debt
 - welfare benefits
 - employment
 - energy efficiency
 - tenancy sustainment

This leaflet provides you with details of the service and who to contact.

CAB Money Advice

Fiona Neilson

☎ 0131 553 8745

✉ fiona.neilson@polha.co.uk

Monday – Thursday



- Debt advice
- Budgeting advice
- Benefit entitlement checks
- Negotiations with creditors
- Income maximisation

Tenancy Sustainment

Leo Paredes

☎ 0131 553 8768

✉ leo.paredes@polha.co.uk

Tuesday – Thursday



Practical short term help to:

- Apply for grants for furniture and floor coverings
- Open bank account
- Apply for benefits
- Set up gas / electricity accounts
- Accompany to DWP appointments
- Refer to other agencies for specialist support

Affordable Warmth

Simon Barnes

☎ 0131 555 4010

✉ sbarnes@changeworks.org.uk

referrals via Fiona Neilson

Monday - Friday



- Home visit service providing tenants with energy advice.
- How to work heating system more effectively.
- Price comparison and provider switching
- Dealing with utility debt, possible fuel discount scheme applications

Employability

Jane Whiting

☎ 0131 553 8757

✉ jane.whiting@polha.co.uk

Monday – Wednesday



- 1 : 1 confidence and skills building
- Goal setting and action planning to make changes
- CV, job search and job application help
- Interview skills
- Referral on to volunteering, training or education
- Guidance on work placements for young people
- Support for people to keep their job e.g. with health problems
- Help getting more secure or better work e.g. from zero hours contracts, or low pay

Welfare Rights

Susan Colvin

☎ 0131 553 8781

✉ susan.colvin@polha.co.uk

Monday – Wednesday



- Help with claiming benefit and Income Maximisation
- Advice on Welfare Reform
- Personal Independence Payments (replacing DLA)
- Universal Credit

Please ask for assistance if you require the leaflet in large print, Braille, audio tape other languages, or other format.

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.

إذا أردت هذه الوثيقة بلغة أخرى أو بطريقة أخرى، أو إذا كنت بحاجة إلى خدمات مترجم، فترجو أن تقوم بالاتصال بنا.

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান অথবা যদি আপনার একজন ইন্টারপ্রেটারের প্রয়োজন হয়, তাহলে দয়া করে আমাদের সাথে যোগাযোগ করুন।

本文件可以翻譯為另一語文版本，或製作成另一格式，如有此需要，或需要傳譯員的協助，請與我們聯絡。

यह दस्तावेज़ यदि आपको किसी अन्य भाषा या अन्य रूप में चाहिये, या आपको आनुवाद-संवाओं की आवश्यकता हो तो हमसे संपर्क करें

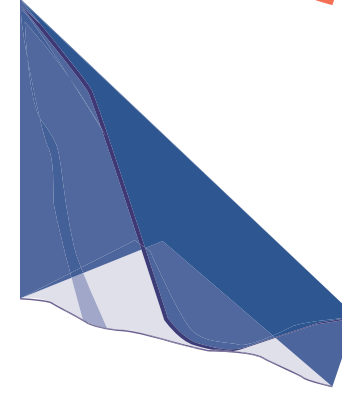
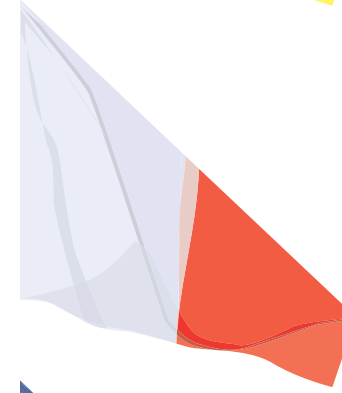
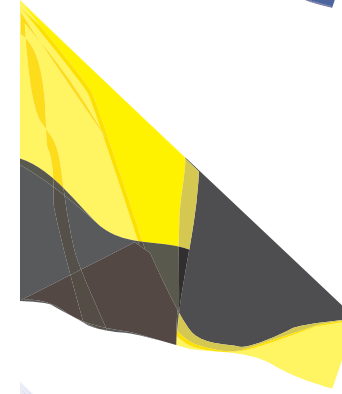
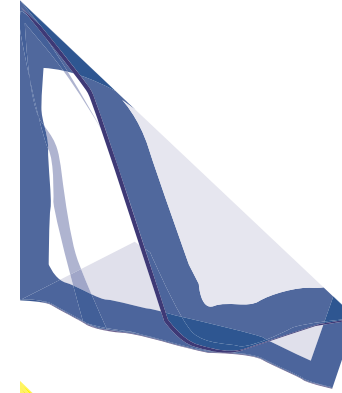
ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਜੇ ਤੁਹਾਨੂੰ ਗੱਲਬਾਤ ਸਮਝਾਉਣ ਲਈ ਕਿਸੇ ਇੰਟਰਪ੍ਰੀਟਰ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਤੁਸੀਂ ਸਾਨੂੰ ਚੰਗੇ।

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو براہ مہربانی ہم سے رابطہ کیجئے۔



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Scottish Charity Number SC027945
Property Factor Reg: PF000283



**In-House
Advice
Services for
Tenants**